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Recommendation for Replacement of M-800-II Remote Control System with the New Model

Dear Valued Customer,

We hope this message finds you well.

We would like to express our sincere appreciation for your continued support and patronage.

This letter serves as a follow-up notice regarding the M-800-II Main Engine Remote Control System, which was delivered to the market by our company between 1995 and 2003.

As of this year, many electronic components, including ICs, have been discontinued. While some parts have been replaced with higher-performance alternatives, the control boards contain numerous ICs and other electronic parts. Redesigning and verifying these boards generally requires six months to one year, and compatibility with other boards (due to differences in component performance) must also be carefully evaluated. As such, the scope of redesign may not be limited to just a few boards.

Additionally, some components such as circuit boards, which are considered low-priority for replacement during regular maintenance, have also been discontinued and often lack available substitutes. In the event of a failure in these parts, the worst-case scenario may require full replacement with the new M-800-VII remote control system. However, the design and production of a replacement system tailored to the vessel's specifications may take considerable time.

Therefore, if you plan to continue operating the vessel in the future, we strongly recommend scheduling a system replacement during a dry-docking period or another suitable time when there is sufficient lead time for planning.

After replacement, even in the event of a failure, we will be able to respond promptly, ensuring a safe and stable operating environment for your vessel with peace of mind.

Please note that depending on the engine type (e.g., PC type, RTA type), we may propose replacing the system with an alternative model that is still in production, due to software compatibility constraints.

We understand that planning for system replacement may place a burden on your organization, but if you have already identified the applicable vessels, or are unsure whether your vessel is affected, please do not hesitate to contact our representatives or authorized service agents.

Thank you very much for your kind attention and continued trust in our products and services.

Sincerely yours,

After Sales & Marketing Group Service Department Marin Control Systems Company Nabtesco Corporation